CORPORATE ACCOUNTING SCANDAL AT SATYAM: A CASE STUDY OF INDIA’S ENRON

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ABSTRACT

Scandals are often the “tip of the iceberg”. They represent the ‘visible’ catastrophic failures. An attempt is made in this paper to examine in-depth and analyze India’s Enron, Satyam Computer’s “creative-accounting” scandal. Their scandal/fraud has put a big question mark on the entire corporate governance system in India. In public companies, this type of ‘creative’ accounting leading to fraud and investigations are, therefore, launched by the various governmental oversight agencies.

The accounting fraud committed by the founders of Satyam in 2009 is a testament to the fact that “the science of conduct is swayed in large by human greed, ambition, and hunger for power, money, fame and glory.” Scandals have proved that “there is an urgent need for good conduct based on strong corporate governance, ethics and accounting & auditing standards.” Unlike Enron, which sank due to ‘agency’ problem, Satyam was brought to its knee due to ‘tunneling’ effect. The Satyam scandal highlights the importance of securities laws and CG in emerging markets. Indeed, Satyam fraud “spurred the government of India to tighten the CG norms to prevent recurrence of similar frauds in future.” Thus, major financial reporting frauds need to be studied for ‘lessons-learned’ and ‘strategies-to-follow’ to reduce the incidents of such frauds in the future. The increasing rate of white-collar crimes “demands stiff penalties, exemplary punishments, and effective enforcement of law with the right spirit.”

Keywords: Corporate accounting scandal, Satyam Computer Services, case study, India, corporate governance, accounting and auditing standards.
1. Introduction

Fraud is a worldwide phenomenon that affects all continents and all sectors of the economy. Fraud encompasses a wide-range of illicit practices and illegal acts involving intentional deception or misrepresentation. According to the Association of Certified Fraud Examiners (ACFE, 2010), fraud is “a deception or misrepresentation that an individual or entity makes knowing that misrepresentation could result in some unauthorized benefit to the individual or to the entity or some other party.” In other words, mistakes are not fraud. Indeed, in fraud, groups of unscrupulous individuals manipulate, or influence the activities of a target business with the intention of making money, or obtaining goods through illegal or unfair means. Fraud cheats the target organization of its legitimate income and results in a loss of goods, money, and even goodwill and reputation. Fraud often employs illegal and immoral, or unfair means.

1.1 Magnitude of Frauds

Organizations of all types and sizes are subject to fraud. On a number of occasions over the past few decades, major public companies have experienced financial reporting fraud, resulting in turmoil in the U.S. capital markets, a loss of shareholder value, and, in some cases, the bankruptcy of the company itself. Although it is generally accepted that the Sarbanes-Oxley Act has improved corporate governance and decreased the incidence of fraud, recent studies and surveys indicate that investors and management continue to have concerns about financial statement fraud. For example:

- The Association of Certified Fraud Examiners’ (ACFE) “2010 Report to the Nations on Occupational Fraud and Abuse” found that financial statement fraud, while representing less than five percent of the cases of fraud in its report, was by far the most costly, with a median loss of $1.7 million per incident. Survey participants estimated that the typical organization loses 5% of its revenues to fraud each year. Applied to the 2011 Gross World Product, this figure translates to a potential projected annual fraud loss of more than $3.5 trillion. The median loss caused by the occupational fraud cases in our study was $140,000. More than one-fifth of these cases caused losses of at least $1 million. The frauds reported to us lasted a median of 18 months before being detected.

- “Fraudulent Financial Reporting: 1998–2007,” from the Committee of Sponsoring Organizations of the Treadway Commission (the 2010 COSO Fraud Report), analyzed 347 frauds investigated by the U.S. Securities and Exchange Commission (SEC) from 1998 to 2007 and found that the median dollar amount of each instance of fraud had increased three times from the level in a similar 1999 study, from a median of $4.1 million in the 1999 study to $12 million. In addition, the median size of the company involved in fraudulent financial reporting increased approximately six-fold, from $16 million to $93 million in total assets and from $13 million to $72 million in revenues.

- A “2009 KPMG Survey” of 204 executives of U.S. companies with annual revenues of $250 million or more found that 65 percent of the respondents considered fraud to be a significant risk to their organizations in the next year, and more than one-third of those identified financial reporting fraud as one of the highest risks.

- Fifty-six percent of the approximately 2,100 business professionals surveyed during a “Deloitte Forensic Center” webcast about reducing fraud risk predicted that more financial statement fraud would be uncovered in 2010 and 2011 as compared to the previous three years. Almost half of those surveyed (46 percent) pointed to the recession as the reason for this increase.

- According to “Annual Fraud Indicator 2012” conducted by the National Fraud Authority (U.K.), “The scale of fraud losses in 2012, against all victims in the UK, is in the region of £73 billion per annum. In 2006, 2010 and 2011, it was £13, 30 and 38 billions, respectively. The 2012 estimate is significantly greater than the previous figures because it includes new and improved estimates in a number of areas, in particular against the private sector. Fraud harms all areas of the UK economy.”
1.2 Who Commits Frauds?

As Reuber and Fischer (2010) states: “Everyday, there are revelations of organizations behaving in discreditable ways.” Observers of organizations may assume that firms will suffer a loss of reputation if they are caught engaging in actions that violate social, moral, or legal codes, such as flaunting accounting regulations, supporting fraudulent practices, damaging the environment or deploying discriminatory hiring practices. There are three groups of business people who commit financial statement frauds. They range from senior management (CEO and CFO); mid- and lower-level management and organizational criminals (Crumbley, 2003). CEOs and CFOs commit accounting frauds to conceal true business performance, to preserve personal status and control and to maintain personal income and wealth. Mid- and lower-level employees falsify financial statements related to their area of responsibility (subsidiary, division or other unit) to conceal poor performance and/or to earn performance-based bonuses. Organizational criminals falsify financial statements to obtain loans or to inflate a stock they plan to sell in a “pump-and-dump” scheme. Methods of financial statement schemes range from fictitious or fabricated revenues; altering the times at which revenues are recognized; improper asset valuations and reporting; concealing liabilities and expenses; and improper financial statement disclosures (E&Y, 2009). Sometimes these actions result in damage to an organization’s reputation.

While many changes in financial audit processes have stemmed from financial fraud or manipulations, history and related research repeatedly demonstrates that a financial audit simply cannot be relied upon to detect fraud at any significant level. The Association of Certified Fraud Examiners (ACFE) conducts research on fraud and provides a report on the results biennially, entitled “Report to the Nation.” The statistics in these reports (ACFE 2002, 2004, 2006) consistently states that about 10–12 percent of all detected frauds are discovered by financial auditors (11.5 percent, 10.9 percent, and 12.0 percent, respectively). The KPMG Fraud Survey (KPMG 1994, 1998, 2003) consistently reports lower but substantively similar detection rates (5 percent, 4 percent, and 12 percent, respectively). The dismal reliability of financial audits to detect fraud can be explained very simply. They are not designed or executed to detect frauds. Statistically, one could infer that about 10 percent of all frauds are material, and because financial audit procedures are designed to detect material misstatements, then a 10 percent detection rate would be logical.

1.3 Consequences of Fraudulent Financial Reporting

Fraudulent financial reporting can have significant consequences for the organization and its stakeholders, as well as for public confidence in the capital markets. Periodic high-profile cases of fraudulent financial reporting also raise concerns about the credibility of the U.S. financial reporting process and call into question the roles of management, auditors, regulators, and analysts, among others (Telberg, 2003).

Moreover, fraud impacts organizations in several areas: financial, operational and psychological. While the monetary loss owing to fraud is significant, the full impact of fraud on an organization can be staggering. In fact, the losses to reputation, goodwill, and customer relations can be devastating. When fraudulent financial reporting occurs, serious consequences ensue. The damage that results is also widespread, with a sometimes devastating ‘ripple’ effect. Those affected may range from the ‘immediate’ victims (the company’s stockholders and creditors) to the more ‘remote’ (those harmed when investor confidence in the stock market is shaken). Between these two extremes, many others may be affected: ‘employees’ who suffer job loss or diminished pension fund value; ‘depositors’ in financial institutions; the company’s ‘underwriters, auditors, attorneys, and insurers’; and even honest ‘competitors’ whose reputations suffer by association. As fraud can be perpetrated by any employee within an organization or by those from the outside, therefore, it is
important to have an effective “fraud management” program in place to safeguard your organization’s assets and reputation. Thus, prevention and earlier detection of fraudulent financial reporting must start with the entity that prepares financial reports.

The wave of financial scandals at the turn of the 21st century elevated the awareness of fraud and the auditor’s responsibilities for detecting it. The frequency of financial statement fraud has not seemed to decline since the passage of the Sarbanes-Oxley Act in July 2002 (Hogan et al., 2008). For example, The 4th Biennial Global Economic Crime Survey (2007) of more than 3,000 corporate officers in 34 countries conducted by PricewaterhouseCoopers (PwC) reveals that “in the post-Sarbanes-Oxley era, more financial statement frauds have been discovered and reported, as evidenced by a 140% increase in the discovered number of financial misrepresentations (from 10% of companies reporting financial misrepresentation in the 2003 survey to 24% in the 2005 survey). The increase in fraud discoveries may be due to an increase in the amount of fraud being committed and/or also due to more stringent controls and risk management systems being implemented,” (PricewaterhouseCoopers 2005). The high incidence of fraud is a serious concern for investors as fraudulent financial reports can have a substantial negative impact on a company’s existence as well as market value. For instance, the lost market capitalization of 30 high-profile financial scandals caused by fraud from 1997 to 2004 is more than $900 billion, which represents a loss of 77% of market value for these firms, while recognizing that the initial market values were likely inflated as a result of the financial statement fraud.

No doubt, recent corporate accounting scandals and the resultant outcry for transparency and honesty in reporting have given rise to two disparate yet logical outcomes. First, ‘forensic’ accounting skills have become crucial in untangling the complicated accounting maneuvers that have obfuscated financial statements. Second, public demand for change and subsequent regulatory action has transformed ‘corporate governance’ (henceforth, CG) scenario. Therefore, more and more company officers and directors are under ethical and legal scrutiny. In fact, both these trends have “the common goal of addressing the investors’ concerns about the transparent financial reporting system.” The failure of the corporate communication structure has made the financial community realize that there is a great need for ‘skilled’ professionals that can identify, expose, and prevent ‘structural’ weaknesses in three key areas: poor CG, flawed internal controls, and fraudulent financial statements. “Forensic accounting skills are becoming increasingly relied upon within a corporate reporting system that emphasizes its accountability and responsibility to stakeholders” (Bhasin, 2008). Following the legislative and regulatory reforms of corporate America, resulting from the Sarbanes-Oxley Act of 2002, reforms were also initiated worldwide. Largely in response to the Enron and WorldCom scandals, Congress passed the Sarbanes-Oxley Act (SOX) in July 2002. SOX, in part, sought to provide whistle-blowers greater legal protection. As Bowen et al. (2010) states, “Notable anecdotal evidence suggests that whistle-blowers can make a difference. For example, two whistle-blowers, Cynthia Cooper and Sherron Watkins, played significant roles in exposing accounting frauds at WorldCom and Enron, respectively, and were named as the 2002 persons of the year by Time magazine.”

Given the current state of the economy and recent corporate scandals, fraud is still a top concern for corporate executives. In fact, the sweeping regulations of Sarbanes-Oxley, designed to help prevent and detect corporate fraud, have exposed fraudulent practices that previously may have gone undetected. Additionally, more corporate executives are paying fines and serving prison time than ever before. No industry is immune to fraudulent situations and the negative publicity that swirls around them. The implications for management are clear: every organization is vulnerable to fraud, and managers must know how to detect it, or at least, when to suspect it.
2. Review of Literature

Starting in the late 1990s, a wave of corporate frauds in the United States occurred with Enron’s failure perhaps being the emblematic example. Jeffords (1992) examined 910 cases of frauds submitted to the “Internal Auditor” during the nine-year period from 1981 to 1989 to assess the specific risk factors cited in the Treadway Commission Report. He concluded that “approximately 63 percent of the 910 fraud cases are classified under the internal control risks.” Calderon and Green (1994) made an analysis of 114 actual cases of corporate fraud published in the “Internal Auditor” during 1986 to 1990. They found that limited separation of duties, false documentation, and inadequate (or non-existent) control accounted for 60% of the fraud cases. Moreover, the study found that professional and managerial employees were involved in 45% of the cases. In addition, Smith (1995) offered a ‘typology’ of individuals who embezzle. He indicated that embezzlers are “opportunist’s type”, who quickly detects the lack of weakness in internal control and seizes the opportunity to use the deficiency to his benefit. To deter embezzlement, he recommended: (a) institute strong internal control policies, which reduce the opportunity of crime, and (b) conduct an aggressive and thorough background check prior to employment.

Bologna and Lindquist (1996) in their study cited the ‘environmental’ factors that enhance the probability of embezzlement of funds. However, Ziegenfuss (1996) performed a study to determine the amount and type of fraud occurring in ‘state and local’ governments. His study revealed that the most frequently occurring types of fraud are misappropriation of assets, theft, false representation; and false invoice. On the other hand, Haugen and Selin (1999) in their study discussed the value of ‘internal’ controls, which depends largely on management’s integrity. Adding to the situation of poor internal controls, the readily available computer technology also assisted in the crime, and the opportunity to commit fraud becomes a reality. Sharma and Brahma (2000) have emphasized on ‘bankers’ responsibility on frauds; bank frauds could crop-up in all spheres of bank’s dealing. Major cause for perpetration of fraud is laxity in observance in laid-down system and procedures by supervising staff. Harris and William (2004), however, examined the reasons for ‘loan’ frauds in banks and emphasized on due diligence program. They indicated that lack of an effective internal audit staff at the company, frequent turnover of management or directors, appointment of unqualified persons in key audit or finance posts, customer’s reluctance to provide requested information or financial statements and fictitious or conflicting data provided by the customers are the main reasons for loan frauds.

Beirstaker, Brody, Pacini (2005) in their study proposed numerous fraud protection and detection techniques. Rezaee (2005), however, finds five interactive factors that explain several high-profile ‘financial statement’ frauds. These factors are: cooks, recipes, incentives, monitoring and end results (CRIME). Moreover, Willison (2006) examined the causes that led to the breakdown of ‘Barring’ Bank. The collapse resulted due to the failures in management, financial and operational controls of Baring Banks. Choo and Tan (2007) explained corporate fraud by relating the ‘fraud-triangle’ to the “broken trust theory” and to an “American Dream” theory, which originates from the sociological literature, while Schrand and Zechman (2007) relate executive over-confidence to the commitment of fraud. In fact, research results by Crutchley et al., (2007) have shown that “corporate environment most likely to lead to an accounting scandal manifests significant growth and accounting practices that are already pushing the envelope of ‘earnings smoothing’. Firms operating in this environment seem more likely to tip over the edge into fraud if there are fewer outsiders on the audit committee and outside directors appear overcommitted.” Moreover, Bhasin (2000) examined the reasons for ‘check’ frauds, the magnitude of frauds in Indian banks, and the manner, in which the expertise of internal auditors can be integrated, in order to detect and prevent frauds in banks. In addition to considering the common types of fraud signals, auditors can take several ‘proactive’ steps to combat frauds.
Chen (2010) in his study examined the proposition that “a major cause of the leading financial accounting scandals that received much publicity around the world was ‘unethical’ leadership in the companies and compares the role of unethical leaders in a variety of scenarios. Through the use of computer simulation models, it shows how a combination of CEO’s narcissism, financial incentive, shareholders’ expectations and subordinate silence as well as CEO’s dishonesty can do much to explain some of the findings highlighted in recent high-profile financial accounting scandals.” According to a research study performed by Cecchini et al., (2010), the authors provided a methodology for detecting ‘management’ fraud using basic financial data based on ‘support vector machines’. A large empirical data set was collected, which included quantitative financial attributes for fraudulent and non-fraudulent public companies. They concluded that “Support vector machines using the financial kernel correctly labeled 80% of the fraudulent cases and 90.6% of the non-fraudulent cases on a holdout set. The results also show that the methodology has predictive value because, using only historical data, it was able to distinguish fraudulent from non-fraudulent companies in subsequent years.”

An examination of prior literature reveals that the likelihood of committing fraud has typically been investigated using financial and/or governance variables. The moral, ethical, psychological and sociological aspects of fraud have also been covered by the literature. Moreover, some studies also suggested that psychological and moral components are important for gaining an understanding of what causes unethical behavior to occur that could eventually lead to fraud. A large majority of these studies were performed in developed, Western countries. However, the manager’s behavior in fraud commitment has been relatively unexplored so far. Accordingly, the overarching objective of this paper is to examine managers’ unethical behaviors in documented corporate fraud cases on the basis of press articles, which constitute an ex-post evaluation of alleged or acknowledged fraud cases. Unfortunately, no study has been conducted to examine behavioral aspects of manager’s in the perpetuation of corporate frauds in the context of a developing economy, like India. Hence, the present study seeks to fill this gap and contributes to the literature.

3. Research Methodology

Financial reporting practice can be developed by reference to a particular setting in which it is embedded. Therefore, ‘qualitative’ research could be seen useful to explore and describe fraudulent financial reporting practice. Here, two issues are crucial. First, to understand why and how a ‘specific’ company is committed to fraudulent financial reporting practice an appropriate “interpretive” research approach is needed. Second, case study conducted as part of this study, looked specifically at the largest fraud case in India, involving Satyam Computer Services (Satyam). Labelled as “India’s Enron” by the Indian media, the issue involved fraud and financial statement manipulation over a 10-year period, predominantly by the chairman, Ramalinga Raju (henceforth, Mr. Raju). It is India’s fourth largest software services exporter having operations in 66 countries. The Satyam accounting fraud has, for the first time, comprehensively exposed the failure of the regulatory oversight mechanism in India. No doubt, to design better accounting systems, we need to understand how accounting systems operate in their social, political and economic contexts.

4. Objectives of the Study and Sources of Information

Recently, the accounting fraud of Satyam rocked the world; some even named it as Indian Enron. Satyam fraud is India’s biggest corporate scandal since the early 1990s and its first high-profile casualty since the start of the global financial crisis. The main objectives of this study are to: (1) identify the prominent American and foreign companies involved in fraudulent financial reporting practices and the nature of accounting irregularities they committed; (2) highlight the Satyam Computers Limited’s accounting scandal by portraying the sequence of events, the aftermath of events, the key parties involved, and major follow-up actions undertaken in India; and (3) what lesions can be learned from Satyam scam?
To complement prior literature, we examined “documented behaviors in cases of corporate scandals, using the evidence taken from press articles (such as managers’ quotes and journalists’ analyses).” In this context, research-based evidence by Miller (2006) has shown that “press fulfill the role of a monitor or watchdog for accounting frauds by rebroadcasting information from other information intermediaries (analysts, auditors, and lawsuits) and by undertaking original investigation and analysis.” In addition, we prepared the “Corporate Scandal Fact Sheet,” which includes a list of ‘short’ vignettes on companies, and the names of the main characters involved in the corporate fraud scandals. To attain the above stated research objectives we applied a “content” analysis to the “press” articles.

In terms of information collection ‘methodology’, we searched for evidence from the U.S. press coverage contained in the “Factiva” database (also called Dow Jones Factiva). It is a non-academic database of international news containing 20,000 worldwide full-text publications including The Financial Times, The Wall Street Journal, as well as the continuous information from Reuters, Dow Jones, and the Associated Press. We also used SEC documents, to understand the technical and accounting aspects of the corporate fraud. For some companies, we also used the restatement reports. Thus, present study is primarily based on “secondary” sources of data, (EBSCO host database), gathered from the related literature published in the journals, newspaper, books, statements, reports. However, as stated earlier, the nature of study is “primarily qualitative, descriptive and analytical.” However, no quantitative and statistical tools have been used for analysis of this case study.

5. Frauds Scenario in India: A Case Study of Satyam Computer Services Limited

Economic Crime continues to be pervasive threat for Indian Companies, with 35 percent of the organisations reporting having experienced fraud in the past two years according to PwC “The 4th Biennial Global Economic Crime Survey 2007.” The survey covering 152 organisations in India concluded as: “There is a dramatic drop in the percentage of companies that reported to be victims of fraud in 2005 survey, where 54 percent of respondents reported suffering from economic crime. However in most categories of fraud, the respondents’ perception of fraud was substantially higher than the actual incidents reported. This mismatch may imply that incidents of fraud are going unreported.”

Similarly, another survey entitled “Economic Crime: People, Culture and Controls,” found that economic crime is all but universal, affecting companies of all sizes and in all industries. According to the India findings: (a) Corruption and Bribery continues to be the most common type of fraud reported by 20 percent of the respondents; (b) The average direct financial loss to companies was INR 60 Million (US $ 1.5 million) during the two year period. In addition the average cost to manage economic crime in India was INR 40 Million (US $ 1 Million), which is close to double that of the global and Asia-Pacific average; (c) In 36 percent of cases companies took no action against the perpetrators of fraud; and (d) In 50 percent of the cases frauds were detected by chance.

Satyam scam has been the greatest scam in the history of the corporate world of the India. The case of Satyam accounting fraud has been dubbed by the media as “India’s Enron”. In order to evaluate and understand the severity of Satyam fraud, it is important to understand the factors that contributed to the ‘unethical’ decisions made by the company’s executives. Therefore, it is necessary to examine in detail the rise of Satyam as a competitor within the global IT services market-place. In addition, it is also helpful to evaluate the driving-forces behind Satyam’s decisions under the leadership of Mr. Ramalinga Raju (Chairman). Finally, attempt may be made to draw some broad conclusions and to learn some ‘lessons’ from Satyam fraud.
Ironically, Satyam means “truth” in the ancient Indian language “Sanskrit” (Basilico et al., 2012). Satyam won the “Golden Peacock Award” for the best governed company in 2007 and in 2009. From being India’s IT “crown jewel” and the country’s “fourth largest” company with high-profile customers, the outsourcing firm Satyam Computers has become embroiled in the nation’s biggest corporate scam in living memory (Ahmad, et al., 2010). Mr. Ramalinga Raju (Chairman and Founder of Satyam; henceforth called ‘Raju’), who has been arrested and has confessed to a $1.47 billion (or Rs. 7,800 crore) fraud, admitted that he had made up profits for years. According to reports, Raju and his brother, B. Rama Raju, who was the Managing Director, “hid the deception from the company’s board, senior managers, and auditors.” The case of Satyam’s accounting fraud has been dubbed as “India’s Enron”. In order to evaluate and understand the severity of Satyam’s fraud, it is important to understand factors that contributed to the ‘unethical’ decisions made by the company’s executives. First, it is necessary to detail the rise of Satyam as a competitor within the global IT services market-place. Second, it is helpful to evaluate the driving-forces behind Satyam’s decisions: Ramalinga Raju. Finally, attempt to learn some ‘lessons’ from Satyam fraud for the future.

5.1 Emergence of Satyam Computer Services

Satyam Computer Services Limited was a ‘rising-star’ in the Indian ‘outsourced’ IT-services industry. The company was formed in 1987 in Hyderabad (India) by Mr. Ramalinga Raju. The firm began with 20 employees and grew rapidly as a ‘global’ business. It offered IT and business process outsourcing (BPO) services spanning various sectors. Satyam was as an example of “India’s growing success.” Satyam won numerous awards for innovation, governance, and corporate accountability. As Agrawal and Sharma (2009) states, “In 2007, Ernst & Young awarded Mr. Raju with the ‘Entrepreneur of the Year’ award. On April 14, 2008, Satyam won awards from MZ Consult’s for being a ‘leader in India in CG and accountability’. In September 2008, the World Council for Corporate Governance awarded Satyam with the ‘Global Peacock Award’ for global excellence in corporate accountability.” Unfortunately, less than five months after winning the Global Peacock Award, Satyam became the centerpiece of a ‘massive’ accounting fraud.

By 2003, Satyam’s IT services businesses included 13,120 technical associates servicing over 300 customers worldwide. At that time, the world-wide IT services market was estimated at nearly $400 billion, with an estimated annual compound growth rate of 6.4%. “The markets major drivers at that point in time were the increased importance of IT services to businesses world-wide; the impact of the Internet on eBusiness; the emergence of a high-quality IT services industry in India and their methodologies; and, the growing need of IT services providers who could provide a range of services.” To effectively compete, both against domestic and global competitors, the company embarked on a variety of multi-pronged business growth strategies. In financial terms, Satyam displayed, in its reported statements, spectacular results in all key operating parameters (see Table-1).

<table>
<thead>
<tr>
<th>Particulars</th>
<th>2003-04</th>
<th>2004-05</th>
<th>2005-06</th>
<th>2006-07</th>
<th>2007-08</th>
<th>Average Growth Rate (%)</th>
</tr>
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<tbody>
<tr>
<td>Net Sales</td>
<td>25,415.4</td>
<td>34,642.2</td>
<td>46,343.1</td>
<td>62,284.7</td>
<td>81,372.8</td>
<td>38</td>
</tr>
<tr>
<td>Operating Profit</td>
<td>7,743</td>
<td>9,717</td>
<td>15,714.2</td>
<td>17,107.3</td>
<td>20,857.4</td>
<td>28</td>
</tr>
<tr>
<td>Net Profit</td>
<td>5,557.9</td>
<td>7,502.6</td>
<td>12,397.5</td>
<td>14,232.3</td>
<td>17,157.4</td>
<td>33</td>
</tr>
<tr>
<td>Operating Cash Flow</td>
<td>4,165.5</td>
<td>6,386.6</td>
<td>7,868.1</td>
<td>10,390.6</td>
<td>13,708.7</td>
<td>35</td>
</tr>
<tr>
<td>ROCE (%)</td>
<td>27.95</td>
<td>29.85</td>
<td>31.34</td>
<td>31.18</td>
<td>29.57</td>
<td>30</td>
</tr>
</tbody>
</table>

(Source: www.geogit.com)
From 2003-2008, in nearly all financial metrics of interest to investors, the company grew measurably. Satyam generated Rs. 25,415.4 million in total sales in 2003-04. By March 2008, the company sales revenue had grown by over three times. The company demonstrated “an annual compound growth rate of 38% over that period.” Operating profits, net profit and operating cash flows averaged 28, 33 and 35%, respectively. Earnings per share similarly grew, from $0.12 to $0.62, at a compound annual growth rate of 40%. Over the same period (2003-2009), the company was trading at an average trailing EBITDA multiple of 15.36. Finally, beginning in January 2003, at a share price of 138.08 INR, Satyam’s stock would peak at 526.25 INR—a 300% improvement in share price after nearly five years (www.capitaliq.com). Satyam clearly generated significant corporate growth and shareholder value. The company was a leading star—and a recognizable name—in a global IT marketplace. The external environment in which Satyam operated was indeed beneficial to the company’s growth. But, the numbers did not represent the full picture. The case of Satyam accounting fraud has been dubbed as “India’s Enron”. Exhibit-1 lists some of the critical events for Satyam between 1987 and 2009. The case of Satyam accounting fraud has been dubbed as “India’s Enron”.

**Exhibit-1: Satyam Timeline**

June 24, 1987: Satyam Computers is launched in Hyderabad
1991: Debuts in Bombay Stock Exchange with an IPO over-subscribed 17 times.
2001: Gets listed on NYSE: Revenue crosses $1 billion.
2008: Revenue crosses $2 billion.
December 16, 2008: Satyam Computers announces buying of a 100 per cent stake in two companies owned by the Chairman Ramalinga Raju’s sons—Maytas Properties and Maytas Infra. The proposed $1.6 billion deal is aborted seven-hours later due to a revolt by investors, who oppose the takeover. But Satyam shares plunge 55% in trading on the New York Stock Exchange.
December 23: The World Bank bars Satyam from doing business with the bank’s direct contracts for a period of 8 years in one of the most severe penalties by a client against an Indian outsourcing company. In a statement, the bank says: “Satyam was declared ineligible for contracts for providing improper benefits to Bank staff and for failing to maintain documentation to support fees charged for its subcontractors.” On the day the stock drops a further 13.6%, it is lowest in more than four-and-a-half years.
December 25: Satyam demands an apology and a full explanation from the World Bank for the statements, which damaged investor confidence, according to the outsourcer. Interestingly, Satyam does not question the company being barred from contracts, or ask for the revocation of the bar, but instead objects to statements made by bank representatives. It also does not address the charges under which the World Bank said it was making Satyam ineligible for future contracts.
December 26: Mangalam Srinivasan, an independent director at Satyam, resigns following the World Bank’s critical statements.
December 28: Three more directors quit. Satyam postpones a board meeting, where it is expected to announce a management shakeup, from December 29 to January 10. The move aims to give the group more time to mull options beyond just a possible share buyback. Satyam also appoints Merrill Lynch to review ‘strategic options to enhance shareholder value.’
January 2, 2009: Promoters’ stake falls from 8.64% to 5.13% as institutions with whom the stake was pledged, dump the shares.
January 6, 2009: Promoters’ stake falls to 3.6%.
January 7, 2009: Ramalinga Raju resigns, admitting that the company inflated its financial results. He says the company’s cash and bank shown in balance sheet have been inflated and fudged to the tune of INR 50,400 million. Other Indian outsourcers rush to assure credibility to clients and investors. The Indian IT industry body, National Association of Software and Service Companies, jumps to defend the reputation of the Indian IT industry as a whole.
January 8: Satyam attempts to placate customers and investors that it can keep the company afloat, after its former CEO admitted to India’s biggest-ever financial scam. But law firms Izard Noble and Vianale & Vianale file “class-action suits on behalf of US shareholders,” in the first legal actions taken against the management of Satyam in the wake of the fraud.
January 11: The Indian government steps into the Satyam outsourcing scandal and installs three people to a new board in a bid to salvage the firm. The board is comprised of Deepak S Parekh, the Executive Chairman of home-loan lender, Housing Development Finance Corporation (HDFC), C. Achuthan, Director at the country’s National Stock Exchange, and former member of the Securities and Exchange Board of India, and Kiran Karnik, Former President of NASSCOM.
January 12: The new board at Satyam holds a press conference, where it discloses that it is looking at ways to raise funds for the company and keep it afloat during the crisis. One such method to raise cash could be to ask many of its Triple A-rated clients to make advance payments for services.

5.2 Mr. Ramalinga Raju and the Satyam Scandal

On January 7, 2009, Mr. Raju disclosed in a letter, as shown in Exhibit-2, to Satyam Computers Limited Board of Directors that “he had been manipulating the company’s accounting numbers for years.” Mr. Raju claimed that he overstated assets on Satyam’s balance sheet by $1.47 billion. Nearly $1.04 billion in bank loans and cash that the company claimed to own was non-existent. Satyam also underreported liabilities on its balance sheet. Satyam overstated income nearly every quarter over the course of several years in order to meet analyst expectations. For example, the results announced on October 17, 2009 overstated quarterly revenues by 75 percent and profits by 97 percent. Mr. Raju and the company’s global head of internal audit used a number of different techniques to perpetrate the fraud. As Ramachandran (2009) pointed out, “Using his personal computer, Mr. Raju created numerous bank statements to advance the fraud. Mr. Raju falsified the bank accounts to inflate the balance sheet with balances that did not exist. He inflated the income statement by claiming interest income from the fake bank accounts. Mr. Raju also revealed that he created 6,000 fake salary accounts over the past few years and appropriated the money after the company deposited it. The company’s global head of internal audit created fake customer identities and generated fake invoices against their names to inflate revenue. The global head of internal audit also forged board resolutions and illegally obtained loans for the company.” It also appeared that the cash that the company raised through American Depository Receipts in the United States never made it to the balance sheets.

Exhibit-2: Satyam’s Founder, Chairman and CEO, Mr. Raju’s Letter to his Board of Directors

To The Board of Directors,
Satyam Computer Services Ltd.
From: B. Ramalinga Raju
Chairman, Satyam Computer Services Ltd.
January 7, 2009
Dear Board Members,

It is with deep regret, and tremendous burden that I am carrying on my conscience, that I would like to bring the following facts to your notice:

1. The Balance Sheet carries as of September 30, 2008:
   (a) Inflated (non-existent) cash and bank balances of Rs.5,040 crore (as against Rs. 5,361 crore reflected in the books); (b) An accrued interest of Rs. 376 crore which is non-existent; (c) An understated liability of Rs. 1,230 crore on account of funds arranged by me; and (d) An over stated debtors position of Rs. 490 crore (as against Rs. 2,651 reflected in the books).

2. For the September quarter (Q2), we reported a revenue of Rs.2,700 crore and an operating margin of Rs. 649 crore (24% of revenues) as against the actual revenues of Rs. 2,112 crore and an actual operating margin of Rs. 61 Crore (3% of revenues). This has resulted in artificial cash and bank balances going up by Rs. 588 crore in Q2 alone. The gap in the Balance Sheet has arisen purely on account of inflated profits over a period of last several years (limited only to Satyam standalone, books of subsidiaries reflecting true performance). What started as a marginal gap between actual operating profit and the one reflected in the books of accounts continued to grow over the years. It has attained unmanageable proportions as the size of company operations grew significantly (annualized revenue run rate of Rs. 11,276 crore in the September quarter, 2008 and official reserves of Rs. 8,392 crore). The differential in the real profits and the one reflected in the books was further accentuated by the fact that the company had to carry additional resources and assets to justify higher level of operations—thereby significantly increasing the costs. Every attempt made to eliminate the gap failed. As the promoters held a small percentage of equity, the concern was that poor performance would result in a take-over, thereby exposing the gap. It was like riding a tiger, not knowing how to get off without being eaten.

The aborted Maytas acquisition deal was the last attempt to fill the fictitious assets with real ones. Maytas’ investors were convinced that this is a good divestment opportunity and a strategic fit. Once Satyam’s problem was solved, it was hoped that Maytas’ payments can be delayed. But that was not to be. What followed in the last several days is common knowledge.

I would like the Board to know:

1. That neither myself, nor the Managing Director (including our spouses) sold any shares in the last eight years—excepting for a small proportion declared and sold for philanthropic purposes.
2. That in the last two years a net amount of Rs. 1,230 crore was arranged to Satyam (not reflected in the books of Satyam) to keep the operations going by resorting to pledging all the promoter shares and raising funds from known sources by giving all kinds of assurances (Statement enclosed, only to the members of the board). Significant dividend payments, acquisitions, capital expenditure to provide for growth did not help matters. Every attempt was made to keep the wheel moving and to ensure prompt payment of salaries to the associates. The last straw was the selling of most of the pledged share by the lenders on account of margin triggers.
3. That neither me, nor the Managing Director took even one rupee/dollar from the company and have not benefitted in financial terms on account of the inflated results.

4. None of the board members, past or present, had any knowledge of the situation in which the company is placed. Even business leaders and senior executives in the company, such as, Ram Mynampati, Subu D, T.R. Anand, Keshab Panda, Virender Agarwal, A.S. Murthy, Hari T, SV Krishnan, Vijay Prasad, Manish Mehta, Murali V, Sriram Papani, Kiran Kavale, Joe Lagioia, Ravindra Penumetsa, Jayaraman and Prabhakar Gupta are unaware of the real situation as against the books of accounts. None of my or Managing Director’s immediate or extended family members has any idea about these issues.

Having put these facts before you, I leave it to the wisdom of the board to take the matters forward. However, I am also taking the liberty to recommend the following steps:

1. A Task Force has been formed in the last few days to address the situation arising out of the failed Maytas acquisition attempt. This consists of some of the most accomplished leaders of Satyam: Subu D, T.R. Anand, Keshab Panda and Virender Agarwal, representing business functions, and A.S. Murthy, Hari T and Murali V representing support functions. I suggest that Ram Mynampati be made the Chairman of this Task Force to immediately address some of the operational matters on hand. Ram can also act as an interim CEO reporting to the board.

2. Merrill Lynch can be entrusted with the task of quickly exploring some Merger opportunities.

3. You may have a ‘restatement of accounts’ prepared by the auditors in light of the facts that I have placed before you. I have promoted and have been associated with Satyam for well over twenty years now. I have seen it grow from few people to 53,000 people, with 185 Fortune 500 companies as customers and operations in 66 countries. Satyam has established an excellent leadership and competency base at all levels. I sincerely apologize to all Satyamites and stakeholders, who have made Satyam a special organization, for the current situation. I am confident they will stand by the company in this hour of crisis. In light of the above, I fervently appeal to the board to hold together to take some important steps. Mr. T.R. Prasad is well placed to mobilize support from the government at this crucial time. With the hope that members of the Task Force and the financial advisor, Merrill Lynch (now Bank of America) will stand by the company at this crucial hour, I am marking copies of this statement to them as well.

Under the circumstances, I am tendering my resignation as the chairman of Satyam and shall continue in this position only till such time the current board is expanded. My continuance is just to ensure enhancement of the board over the next several days or as early as possible.

I am now prepared to subject myself to the laws of the land and face consequences thereof.

Signature

(B. Ramalinga Raju)

(Source: Letter distributed by the Bombay Stock Exchange and Security and Exchange Board of India, available at www.sebi.gov.in)

Greed for money, power, competition, success and prestige compelled Mr. Raju to “ride the tiger,” which led to violation of all duties imposed on them as fiduciaries—the duty of care, the duty of negligence, the duty of loyalty, the duty of disclosure towards the stakeholders. According to Damodaran (2012), “The Satyam scandal is a classic case of negligence of fiduciary duties, total collapse of ethical standards, and a lack of corporate social responsibility. It is human greed and desire that led to fraud. This type of behavior can be traced to: greed overshadowing the responsibility to meet fiduciary duties; fierce competition and the need to impress stakeholders especially investors, analysts, shareholders, and the stock market; low ethical and moral standards by top management; and, greater emphasis on short-term performance.” According to CBI, the Indian crime investigation agency, the fraud activity dates back from April 1999, when the company embarked on a road to double-digit annual growth. As of December 2008, Satyam had a total market capitalization of $3.2 billion dollars.

Satyam planned to acquire a 51% stake in Maytas Infrastructure Limited, a leading infrastructure development, construction and project management company, for $300 million. Here, the Rajus’s had a 37% stake. The total turnover was $350 million and a net profit of $20 million. Raju’s also had a 35% share in Maytas Properties, another real-estate investment firm. Satyam revenues exceeded $1 billion in 2006. In April, 2008 Satyam became the first Indian company to publish IFRS audited financials. On December 16, 2008, the Satyam board, including its five independent directors had approved the founder’s proposal to buy the stake in Maytas Infrastructure and all of Maytas Properties, which were owned by family members of Satyam’s Chairman, Ramalinga Raju, as fully owned subsidiary for $1.6 billion. Without shareholder approval, the directors went ahead with the management’s decision. The decision of acquisition was,
however, reversed twelve hours after investors sold Satyam’s stock and threatened action against the management. This was followed by the law-suits filed in the U.S. contesting Maytas deal. The World Bank banned Satyam from conducting business for 8 years due to inappropriate payments to staff and inability to provide information sought on invoices (www.slideshare.net). Four independent directors quit the Satyam board and SEBI ordered promoters to disclose pledged shares to stock exchange.

According to ‘Investors Protection and Redressal’ Forum, “Investment bank DSP Merrill Lynch, which was appointed by Satyam to look for a partner or buyer for the company, ultimately blew the whistle and terminated its engagement with the company soon after it found financial irregularities” (Blakely, 2009). In the context of whistle-blowing, Bowen et al., (2010) concludes that “Our results suggest whistle-blowing is far from a trivial nuisance for targeted firms, and on average, appears to be a useful mechanism for uncovering agency issues.” On 7 January 2009, Satyam’s Chairman, Ramalinga Raju, resigned after notifying board members and the Securities and Exchange Board of India (SEBI) that Satyam’s accounts had been falsified. Raju confessed that Satyam’s balance sheet of September 30, 2008, contained the following irregularities: “He faked figures to the extent of Rs. 5,040 crore of non-existent cash and bank balances as against Rs. 5,361 crore in the books, accrued interest of Rs. 376 crore (non-existent), understated liability of Rs. 1,230 crore on account of funds raised by Raju, and an overstated debtor’s position of Rs. 490 crore. He accepted that Satyam had reported revenue of Rs. 2,700 crore and an operating margin of Rs. 649 crore, while the actual revenue was Rs. 2,112 crore and the margin was Rs. 61 crore.” In other words, Raju: (a) inflated figures for cash and bank balances of US$1.04 billion vs. US$1.1 billion reflected in the books; (b) an accrued interest of US$77.46 million which was non-existent; (c) an understated liability of US$253.38 million on account of funds was arranged by himself; and (d) an overstated debtors' position of US$100.94 million vs. US$546.11 million in the books.

Raju claimed in the same letter that “neither he nor the managing director had benefited financially from the inflated revenues, and none of the board members had any knowledge of the situation in which the company was placed.” The fraud took place to divert company funds into real-estate investment, keep high earnings per share, raise executive compensation, and make huge profits by selling stake at inflated price. In this context, Kirpalani (2009) stated, “The gap in the balance sheet had arisen purely on account of inflated profits over a period that lasted several years starting in April 1999.” “What accounted as a marginal gap between actual operating profit and the one reflected in the books of accounts continued to grow over the years. This gap reached unmanageable proportions as company operations grew significantly,” Ragu explained in his letter to the board and shareholders. He went on to explain, “Every attempt to eliminate the gap failed, and the aborted Maytas acquisition deal was the last attempt to fill the fictitious assets with real ones. But the investors thought it was a brazen attempt to siphon cash out of Satyam, in which the Raju family held a small stake, into firms the family held tightly (D’Monte, 2008). Table-2 depicts some parts of the Satyam’s fabricated ‘Balance Sheet and Income Statement’ and shows the ‘difference’ between ‘actual’ and ‘reported’ finances.

<table>
<thead>
<tr>
<th></th>
<th>Actual</th>
<th>Reported</th>
<th>Difference</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cash and Bank Balances</td>
<td>321</td>
<td>5,361</td>
<td>5,040</td>
</tr>
<tr>
<td>Accrued Interest on bank FDs</td>
<td>Nil</td>
<td>376.5</td>
<td>376</td>
</tr>
<tr>
<td>Understated Liability</td>
<td>1,230</td>
<td>None</td>
<td>1,230</td>
</tr>
<tr>
<td>Overstated Debtors</td>
<td>2,161</td>
<td>2,651</td>
<td>490</td>
</tr>
<tr>
<td>Total</td>
<td>Nil</td>
<td>Nil</td>
<td>7,136</td>
</tr>
<tr>
<td>Revenues (Q2 FY 2009)</td>
<td>2,112</td>
<td>2,700</td>
<td>588</td>
</tr>
<tr>
<td>Operating Profits</td>
<td>61</td>
<td>649</td>
<td>588</td>
</tr>
</tbody>
</table>
Fortunately, the Satyam deal with Matyas was ‘salvageable’. It could have been saved only if “the deal had been allowed to go through, as Satyam would have been able to use Maytas’ assets to shore up its own books.” Raju, who showed ‘artificial’ cash on his books, had planned to use this ‘non-existent’ cash to acquire the two Maytas companies (Ahmad, 2010). As part of their “tunneling” strategy, the Satyam promoters had substantially reduced their holdings in company from 25.6% in March 2001 to 8.74% in March 2008. Furthermore, as the promoters held a very small percentage of equity (mere 2.18%) on December 2008, as shown in Table-3, the concern was that poor performance would result in a takeover bid, thereby exposing the gap. It was like “riding a tiger, not knowing how to get off without being eaten.” The aborted Maytas acquisition deal was the final, desperate effort to cover up the accounting fraud by bringing some real assets into the business. When that failed, Raju confessed the fraud. Given the stake the Rajus held in Matyas, pursuing the deal would not have been terribly difficult from the perspective of the Raju family. As pointed out by Shirur (2011), “Unlike Enron, which sank due to agency problem, Satyam was brought to its knee due to tunneling. The company with a huge cash pile, with promoters still controlling it with a small per cent of shares (less than 3%), and trying to absorb a real-estate company in which they have a majority stake is a deadly combination pointing prima facie to tunneling.” The reason why Ramalinga Raju claims that he did it was because every year he was fudging revenue figures and since expenditure figures could not be fudged so easily, the gap between ‘actual’ profit and ‘book’ profit got widened every year. In order to close this gap, he had to buy Maytas Infrastructure and Maytas Properties. In this way, ‘fictitious’ profits could be absorbed through a ‘self-dealing’ process. The auditors, bankers, and SEBI, the market watchdog, were all blamed for their role in the accounting fraud.

Table-3: Promoter’s Shareholding pattern in Satyam

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<tr>
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<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Promoter’s holding in percentage</td>
<td>25.6</td>
<td>22.26</td>
<td>20.74</td>
<td>17.35</td>
<td>15.67</td>
<td>14.02</td>
<td>8.79</td>
<td>8.74</td>
<td>2.18</td>
</tr>
</tbody>
</table>

Investigations into Satyam scam by the Crime Investigation Department (CID) of the State Police and Central agencies have established that the promoters indulged in nastiest kind of insider trading of the company’s shares to raise money for building a large land bank. According to the SFIO findings, promoters of Satyam and their family members during April 2000 to January 7, 2009 sold almost 3.9 crore shares collecting in Rs 3029.67 crore. During this course, the founder ex-chairman Ramalinga Raju sold 98 lakh shares collecting in Rs 773.42 crores, whereas, his brother Rama Raju, sold 1.1 crore shares pocketing Rs 894.32 crores. Table-4 provides details of sale of shares by the promoters and their family.
Table 4: Stake Sale by Promoters of Satyam

<table>
<thead>
<tr>
<th>Name of Promoter</th>
<th>No. of Shares Sold</th>
<th>Money Earned Rs. in Crore</th>
</tr>
</thead>
<tbody>
<tr>
<td>B. Ramalinga Raju</td>
<td>98,25,000</td>
<td>773.42</td>
</tr>
<tr>
<td>B. Rama Raju</td>
<td>1,13,18,500</td>
<td>894.32</td>
</tr>
<tr>
<td>B. Suryanarayana Raju</td>
<td>1,11,000</td>
<td>12.81</td>
</tr>
<tr>
<td>B. Nandini Raju</td>
<td>40,47,000</td>
<td>327.59</td>
</tr>
<tr>
<td>B. Radha</td>
<td>38,73,500</td>
<td>313.55</td>
</tr>
<tr>
<td>B. Jhansi Rani</td>
<td>1,00,000</td>
<td>11.25</td>
</tr>
<tr>
<td>B. Pritam Teja</td>
<td>9,42,250</td>
<td>49.01</td>
</tr>
<tr>
<td>B. Rama Raju (Jr.)</td>
<td>9,34,250</td>
<td>48.59</td>
</tr>
<tr>
<td>Maytas Infra Ltd (Satyam Construction Ltd.)</td>
<td>0</td>
<td>0.00</td>
</tr>
<tr>
<td>B. Satyanarayana Raju</td>
<td>0</td>
<td>0.00</td>
</tr>
<tr>
<td>B. Appal Anarsamma</td>
<td>0</td>
<td>0.00</td>
</tr>
<tr>
<td>Elem Investments Pvt. Ltd.</td>
<td>25,47,708</td>
<td>181.29</td>
</tr>
<tr>
<td>Fincity Investments Pvt. Ltd.</td>
<td>25,30,400</td>
<td>180.41</td>
</tr>
<tr>
<td>Highgrace Investments Pvt. Ltd.</td>
<td>25,30,332</td>
<td>170.83</td>
</tr>
<tr>
<td>Veeyes Investments Pvt. Ltd.</td>
<td>57,500</td>
<td>71.79</td>
</tr>
<tr>
<td>Other Individuals connected to investment co’s</td>
<td>68,000</td>
<td>515.58</td>
</tr>
<tr>
<td>Off-market transfers by investment co’s in the year</td>
<td>1,90,000</td>
<td>78.29</td>
</tr>
<tr>
<td>2001 (value estimated)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Promoters Group Total</td>
<td>3,90,75,440</td>
<td>3,029.67</td>
</tr>
</tbody>
</table>


5.4 The Auditors Role and Factors Contributing to Fraud

Global auditing firm, PricewaterhouseCoopers (PwC), audited Satyam’s books from June 2000 until the discovery of the fraud in 2009. Several commentators criticized PwC harshly for failing to detect the fraud (Winkler, 2010). Indeed, PwC signed Satyam’s financial statements and was responsible for the numbers under the Indian law. One particularly troubling item concerned the $1.04 billion that Satyam claimed to have on its balance sheet in “non-interest-bearing” deposits. According to accounting professionals, “any reasonable company would have either invested the money into an interest-bearing account, or returned the excess cash to the shareholders. The large amount of cash thus should have been a ‘red-flag’ for the auditors that further verification and testing was necessary. Furthermore, it appears that the auditors did not independently verify with the banks in which Satyam claimed to have deposits” (Kahn, 2009).

Additionally, the Satyam fraud went on for a number of years and involved both the manipulation of balance sheets and income statements. Whenever Satyam needed more income to meet analyst estimates, it simply created ‘fictitious’ sources and it did so numerous times, without the auditors ever discovering the fraud. Furthermore, PwC audited the company for nearly 9 years and did not uncover the fraud, whereas Merrill Lynch discovered the fraud as part of its due diligence in merely 10 days (Thaindian News, 2009). Missing these “red-flags” implied either that the auditors were grossly inept or in collusion with the company in committing the fraud. PwC initially asserted that it performed all of the company's audits in accordance with applicable auditing standards.

A point has also been raised about the increase in audit fee. A reference to the figures of audit fee in comparison with total income over a period of time may be pertinent. Table 5 shows that over a period of four years, 2004-05 to 2007-08, the audit fee increased by 5.7 times, whereas total income increased by 2.47 times during the same period. Nevertheless, it is difficult to draw any conclusion as to whether the increase in audit fee was justified or not. Suspisciously, Satyam also paid PwC twice what other firms would charge for the audit, which raises questions about whether PwC was complicit in the fraud.
Table-5: Satyam’s Total Income and Audit Fees (Rs. in Millions)

<table>
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</thead>
<tbody>
<tr>
<td>Total Income (A)</td>
<td>35,468</td>
<td>50,122.2</td>
<td>64,100.8</td>
<td>83,944.8</td>
</tr>
<tr>
<td>Audit Fees (B)</td>
<td>6.537</td>
<td>11.5</td>
<td>36.7</td>
<td>37.3</td>
</tr>
<tr>
<td>% of B to A</td>
<td>0.0184</td>
<td>0.0229</td>
<td>0.0573</td>
<td>0.0444</td>
</tr>
</tbody>
</table>

(Source: Annual Reports of Satyam, Percentage computed)

Numerous factored contributed to the Satyam fraud. The independent board members of Satyam, the institutional investor community, the SEBI, retail investors, and the external auditor—none of them, including professional investors with detailed information and models available to them, detected the malfeasance. The following is a list of factors that contributed to the fraud: greed, ambitious corporate growth, deceptive reporting practices—lack of transparency, excessive interest in maintaining stock prices, executive incentives, stock market expectations, nature of accounting rules, ESOPs issued to those who prepared fake bills, high risk deals that went sour, audit failures (internal and external), aggressiveness of investment and commercial banks, rating agencies and investors, weak independent directors and audit committee, and whistle-blower policy not being effective.

5.5 Aftermath of Satyam Scandals

Immediately following the news of the fraud, Merrill Lynch terminated its engagement with Satyam, Credit Suisse suspended its coverage of Satyam, and PricewaterhouseCoopers (PwC) came under intense scrutiny and its license to operate was revoked. Coveted awards won by Satyam and its executive management were stripped from the company (Agarwal and Sharma, 2009). Satyam’s shares fell to 11.50 rupees on January 10, 2009, their lowest level since March 1998, compared to a high of 544 rupees in 2008. In the New York Stock Exchange, Satyam shares peaked in 2008 at US$ 29.10; by March 2009 they were trading around US $1.80. Thus, investors lost $2.82 billion in Satyam (BBC News, 2009). Unfortunately, Satyam significantly inflated its earnings and assets for years and rolling down Indian stock markets and throwing the industry into turmoil (Timmons and Wassener, 2009). Criminal charges were brought against Mr. Raju, including: criminal conspiracy, breach of trust, and forgery. After the Satyam fiasco and the role played by PwC, investors became wary of those companies who are clients of PwC (Blakely), which resulted in fall in share prices of around 100 companies varying between 5-15%. The news of the scandal (quickly compared with the collapse of Enron) sent jitters through the Indian stock market, and the benchmark Sensex index fell more than 5%. Shares in Satyam fell more than 70%. The graph “Fall from Grace,” shown in Exhibit-3 depicts the Satyam’s stock decline between December 2008 and January 2009:

Exhibit-3: Stock Charting of Satyam from December 2008 to January 2009
Immediately after Raju’s revelation about the accounting fraud, ‘new’ board members were appointed and they started working towards a solution that would prevent the total collapse of the firm. Indian officials acted quickly to try to save Satyam from the same fate that met Enron and WorldCom, when they experienced large accounting scandals. The Indian government “immediately started an investigation, while at the same time limiting its direct participation, with Satyam because it did not want to appear like it was responsible for the fraud, or attempting to cover up the fraud.” The government appointed a ‘new’ board of directors for Satyam to try to save the company. The Board’s goal was “to sell the company within 100 days.” To devise a plan of sale, the board met with bankers, accountants, lawyers, and government officials immediately. It worked diligently to bring stability and confidence back to the company to ensure the sale of the company within the 100-day time frame. To accomplish the sale, the board hired Goldman Sachs and Avendus Capital and charged them with selling the company in the shortest time possible.

By mid-March, several major players in the IT field had gained enough confidence in Satyam’s operations to participate in an auction process for Satyam. The Securities and Exchange Board of India (SEBI) appointed a retired Supreme Court Justice, Justice Bharucha, to oversee the process and instill confidence in the transaction. Several companies bid on Satyam on April 13, 2009. The winning bidder, Tech Mahindra, bought Satyam for $1.13 per share—less than a third of its stock market value before Mr. Raju revealed the fraud—and salvaged its operations (Dagar, 2009). Both Tech Mahindra and the SEBI are now fully aware of the full extent of the fraud and India will not pursue further investigations. The stock has again stabilized from its fall on November 26, 2009 and, as part of Tech Mahindra, Satyam is once again on its way toward a bright future.

5.6 Investigation: Criminal, Civil Charges and Victims

The investigation that followed the revelation of the fraud has led to charges against several different groups of people involved with Satyam. Indian authorities arrested Mr. Raju, Mr. Raju’s brother, B. Ramu Raju, its former managing director, Srinivas Vdlamani, the company’s head of internal audit, and its CFO on criminal charges of fraud. Indian authorities also arrested and charged several of the company’s auditors (PwC) with fraud. The Institute of Chartered Accountants of India (ICAI) ruled that “the CFO and the auditor were guilty of professional misconduct.” The CBI is also in the course of investigating the CEO’s overseas assets. There were also several civil charges filed in the U.S. against Satyam by the holders of its ADRs. The investigation also implicated several Indian politicians. Both civil and criminal litigation cases continue in India and civil litigation continues in the United States. Some of the main victims, according to Manoharan (2011), were:

- **Employees** of Satyam spent anxious moments and sleep-less nights as they faced non-payment of salaries, project cancellations, layoffs and equally-bleak prospects of outside employment opportunities. They were stranded in many ways: morally, financially, legally, and socially.
- **Clients** of Satyam expressed loss of trust and reviewed their contracts, preferring to go with other competitors. Several global clients, like Cisco, Telstra and World Bank cancelled their contracts with the Satyam. “Customers were shocked and worried about the project continuity, confidentiality and cost overrun.”
- **Shareholders** lost their valuable investments and there was doubt about revival of India, as a preferred investment destination. The VC and MD of Mahindra, in a statement, said that the development had “resulted in incalculable and unjustifiable damage to Brand India and Brand-IT, in particular.”
- **Bankers** were concerned about recovery of financial and non-financial exposure and recalled facilities.
- **Indian Government** was worried about its image of the nation and IT-sector affecting faith to invest, or to do business in the county.
In the aftermath of Satyam, India’s markets recovered and Satyam now lives on. India’s stock market is currently trading near record highs, as it appears that a global economic recovery is taking place. Civil litigation and criminal charges continue against Satyam. Tech Mahindra purchased 51% of Satyam on April 16, 2009, successfully saving the firm from a complete collapse. As Winkler states (2010), “With the right changes, India can minimize the rate and size of accounting fraud in the Indian capital markets.”

5.7 Regulatory CG Reforms in India and Lessons Learned at Satyam

India immediately portrayed the Satyam scandal as an aberration to try to salvage the remaining confidence in its capital markets. Several commentators, however, claimed that the scandal was not an aberration, but a sign of governance issues in India. After the Satyam scandal, investors and regulators called for strengthening the regulatory environment in the securities markets. In response to the scandal, the SEBI revised CG requirements as well as financial reporting requirements for publicly traded corporations listed in the country. The SEBI also strengthened its commitment to the adoption of International Financial Accounting Reporting Standards (IFRS). In addition, the Ministry of Corporate Affairs (MCA) is devising a new Corporate Code and is considering changing the securities laws to make it easier for shareholders to bring class action lawsuits. Some of the recent CG reforms undertaken in India are:

(a) Independent Directors: The Satyam scandal reinforced the Indian regulators commitment to continue the process of CG reform. Even before the Satyam scandal broke, India was in the process of updating its 1956 Companies Act, which sets out key Indian CG rules. The SEBI is considering several proposals ranging from mandating increased due diligence on transactions to increasing personal liability of board members. If reform continues on its current course, reform within the 1956 Companies Act will make it easier for shareholders to sue officers and directors of corporations. The SEBI is also considering making publicly listed companies carry director and officer liability insurance to protect shareholders from damages. Additionally, the SEBI proposed creating a law that provides whistleblowers with protection for reporting fraudulent activity. Finally, the SEBI revised takeover regulations to increase disclosure in takeovers.

(b) Disclosure of Pledged Securities: After Satyam, the SEBI increased disclosure obligations of promoters and controlling shareholders. Before the Satyam scandal, promoters and controlling shareholders were not required to disclose to investors if they had pledged their stock. Two weeks after Satyam’s collapse, the SEBI made it mandatory for controlling shareholders to disclose any share pledges.

(c) Increased Financial Accounting Disclosures: The SEBI also recently proposed requiring companies to disclose their balance sheet positions twice a year. Pre-Satyam, the regulations only required disclosure of balance sheet positions once a year. The increased reporting of companies’ balance sheets will provide investors with more information on the stability of a company’s financial position. Increasing both the frequency and detail of disclosure will help provide for a more robust market check—e.g. investors will be able to police companies better and pay more attention to accounting irregularities. For example, increased frequency of disclosure of Satyam’s balance sheet could have led to an investor discovering, and pressing the board to investigate, the claimed large cash deposits in non-interest bearing accounts more quickly.

(d) IFRS (Adoption of International Standards): Satyam strengthened India’s commitment to adopting International Financial Reporting Standards (IFRS) by 2011. Currently, Indian Generally Accepted Accounting Practices (GAAP) and the IFRS differ significantly. Globally, more and more countries are moving towards IFRS, as currently more than 100 countries require, permit, or are converting to IFRS. Adopting IFRS will facilitate investor comparisons of financial performance across country lines and will increase confidence in the accounting numbers.
(e) Creation of New Corporate Code by the Ministry of Corporate Affairs: In addition to the new SEBI regulatory requirements, the Indian Ministry of Corporate Affairs (MCA) is drafting a new corporate code for Indian publicly listed companies. The new code will apply along with the regulatory obligations imposed by the SEBI. Adherence to the Code will be voluntary; however, every company that deviates from the codes requirements must disclose the deviations to the ministry. The MCA anticipates that the new code will impose more stringent disclosure obligations than the SEBI currently requires.

The MCA recently proposed a new law that would make it easier for Indian investors to form “class action” lawsuits against fraudulent actors in the company. Indian Corporate Affairs Minister, Salman Khushid, stated that he envisioned drafting the law to provide investors with a claim similar to the shareholder derivative suit that U.S. law permits. Indian law currently creates obstacles to investors filing class action lawsuits. The MCA hopes that this new law will provide Indian citizens with the confidence to invest in the financial markets.

Satyam grossly violated all rules of corporate governance (Chakrabarti, 2008). The Satyam scam had been the example for following “poor” CG practices. It had failed to show good relation with the shareholders and employees. As Kahn (2009) stated, “CG issue at Satyam arose because of non-fulfillment of obligation of the company towards the various stakeholders. Of specific interest are the following: distinguishing the roles of board and management; separation of the roles of the CEO and chairman; appointment to the board; directors and executive compensation; protection of shareholders rights and their executives.” In fact, shareholders never had the opportunity to give their consent prior to the announcement of the Matyas deal and ‘falsified’ documents with grossly ‘inflated’ financial reports were delivered to them. Ultimately, shareholders were at a loss and felt cheated. Surely, questions about management’s credibility were raised, in addition to the non-payment of advance taxes to the government. Together, these issues raise questions about Satyam’s financial health. According to Sharma (), “Some of the steps which could be taken to strengthen corporate governance are: have in all listed companies a code on ethics; independent regulatory body on the lines of the Public Company Accounting Oversight Board (PCAOB) of USA; rotation of external auditors in non-financial institutions; Reform Audit Education; split offices of chairman and CEO; encourage competent directors; abolish practice of nominating independent directors, exempt independent directors from vicarious liability; provide insurance cover to them; review the definition of independent director given in clause 49 of listing agreement; close supervision of rating agencies; superior Board practices, improve remuneration policy; legislative sanction to insider trading laws; introduce new audit standards; make audit committee strictly independent; prohibit political funding; install whistleblower system; introduce class action suit & compensation; make CSR compliance a mandatory provision; have in place permanent PPP system, and enhance criminal and civil penalties.”

The 2009 Satyam scandal in India highlighted the nefarious potential of an improperly governed corporate leader. As the fallout continues, and the effects were felt throughout the global economy, the prevailing hope is that some good can come from the scandal in terms of lessons learned (Behan, 2009). Here are some lessons learned from the Satyam Scandal:

- **Investigate All Inaccuracies**: The fraud scheme at Satyam started very small, eventually growing into $276 million white-elephant in the room. Indeed, a lot of fraud schemes initially start out small, with the perpetrator thinking that small changes here and there would not make a big difference, and is less likely to be detected. This sends a message to a lot of companies: if your accounts are not balancing, or if something seems inaccurate (even just a tiny bit), it is worth investigating. Dividing responsibilities across a team of people makes it easier to detect irregularities or misappropriated funds.
• **Ruined reputations**: Fraud does not just look bad on a company; it looks bad on the whole industry and a country. “India’s biggest corporate scandal in memory threatens future foreign investment flows into Asia’s third-largest economy and casts a cloud over growth in its once-booming outsourcing sector. The news sent Indian equity markets into a tail-spin, with Bombay’s main benchmark index tumbling 7.3% and the Indian rupee fell” (IMF, 2010). Now, because of the Satyam scandal, Indian rivals will come under greater scrutiny by the regulators, investors and customers.

• **Corporate Governance needs to be stronger**: The Satyam case is just another example supporting the need for stronger CG. All public-companies must be careful when selecting executives and top-level managers. These are the people who set the tone for the company: if there is corruption at the top, it is bound to trickle-down. Also, separate the role of CEO and Chairman of the Board. Splitting up the roles, thus, helps avoid situations like the one at Satyam.

The Satyam Computer Services’ scandal brought to light the importance of ethics and its relevance to corporate culture. The fraud committed by the founders of Satyam is a testament to the fact that “the science of conduct” is swayed in large by human greed, ambition, and hunger for power, money, fame and glory. Scandals from Enron to the recent financial crisis have time and time again proven that there is a need for good conduct based on strong ethics. Not surprising, such frauds can happen, at any time, all over the world. Satyam fraud spurred the government of India to tighten CG norms to prevent recurrence of similar frauds in the near future. The government took prompt actions to protect the interest of the investors and safeguard the credibility of India and the nation’s image across the world.

6. Conclusion

It is widely accepted that corporate entities of all sizes across the world are susceptible to accounting scandals and frauds. Undoubtedly, various types of frauds and scams reduced the creditability of financial information that investors use in making decisions. It was also a contributing factor to the recent financial crisis and it threatened the efficiency, liquidity and safety of both debt and capital markets (Black, 2010). From Enron and WorldCom in 2001 to Madoff and Satyam in 2009, accounting fraud has been a dominate news item in the past decade. Perhaps, no financial fraud had a greater impact on accounting and auditing profession than Enron, WorldCom, and recently, India’s Enron: “Satyam”. Unlike Enron, which sank due to “agency” problem, Satyam was brought to its knee due to “tunneling”. All these frauds have led to the passage of the Sarbanes-Oxley Act in July 2002, and a new federal agency and financial standard-setting body, the Public Companies Accounting Oversight Board (PCAOB). It also was the impetus for the American Institute of Certified Public Accountants’ (AICPA) adoption of SAS No. 99, “Consideration of Fraud in a Financial Statement Audit.” But it may be that the greatest impact of Enron and WorldCom was in the significant increased focus and awareness related to fraud. It establishes external auditors’ responsibility to plan and perform audits to provide a reasonable assurance that the audited financial statements are free of material frauds. As Bhasin stated (2008), “Forensic accounting skills are becoming increasingly relied upon within a corporate reporting system that emphasizes its accountability and responsibility to stakeholders.”

The focus of this study is “to examine and analyze in-depth the Satyam Computers Limited’s accounting scandal by portraying the sequence of events, the aftermath of events, the key parties involved, major reforms undertaken in India, and learn some lessons from it.” Unlike Enron, which sank due to “agency” problem, Satyam was brought to its knee due to “tunneling”. The Satyam scandal highlights the importance of securities laws and CG in emerging markets. There is a broad consensus that emerging market countries must strive to create a regulatory environment in their securities markets that fosters effective CG. India has managed its transition into a global economy well, and although it suffers from CG issues, it is not alone as both developed countries and emerging countries experience accounting and CG scandals. The Satyam
scandal brought to light, once again, the importance of ethics and its relevance to corporate culture. The fraud committed by the founders of Satyam is a testament to the fact that “the science of conduct is swayed in large by human greed, ambition, and hunger for power, money, fame and glory” (Chen, 2010).

All kind of scandals/frauds have proven that there is a need for good conduct based on strong ethics. The Indian government, in Satyam case, took very quick actions to protect the interest of the investors, safeguard the credibility of India, and the nation’s image across the world. Moreover, Satyam fraud has forced the government to re-write CG rules and tightened the norms for auditors and accountants. The Indian affiliate of PwC “routinely failed to follow the most basic audit procedures. The SEC and the PCAOB fined the affiliate, PwC India, $7.5 million in what was described as the largest American penalty ever against a foreign accounting firm.” (Norris, 2011) According to President, ICAI (January 25, 2011), “The Satyam scam was not an accounting or auditing failure, but one of CG. This apex body had found the two PWC auditors prima-facie guilty of professional misconduct.” The CBI, which investigated the Satyam fraud case, also charged the two auditors with “complicity in the commission of the fraud by consciously overlooking the accounting irregularities”.

The Satyam fraud has shattered the dreams of different categories of investors, shocked the government and regulators alike and led to questioning the accounting practices of statutory auditors and CG norms in India. The culture at Satyam, especially dominated by the board, symbolized an unethical culture. On one hand, his rise to stardom in the corporate world, coupled with immense pressure to impress investors, made Mr. Raju a “compelled leader to deliver outstanding results.” On the contrary, Mr. Raju had to suppress his own morals and values in favor of the greater good of the company. The board connived with his actions and stood as a blind spectator; the lure of big compensation to members further encouraged such behavior. But, in the end, truth is sought and those violating the legal, ethical, and societal norms are taken to task as per process of law. The public confession of fraud by Mr. Ramalinga Raju speaks of integrity still left in him as an individual. His acceptance of guilt and blame for the whole fiasco shows a bright spot of an otherwise “tampered” character. After quitting as Satyam’s Chairman, Raju said, “I am now prepared to subject myself to the laws of land and face consequences thereof.” Mr. Raju had many ethical dilemmas to face, but his persistent immoral reasoning brought his own demise. The fraud finally had to end and the implications were having far reaching consequences. Thus, Satyam scam was not an accounting or auditing failure, but one of CG. Undoubtedly, the government of India took prompt actions to protect the interest of the investors and safeguard the credibility of India and the nation’s image across the world.

With the legacy of the British legal system, India has one of the best CG laws but poor implementation together with socialist policies of the pre-reform era has affected CG. Concentrated ownership of shares, pyramiding and tunneling of funds among group companies mark the Indian corporate landscape (Ahmad, 2010). Boards of directors have frequently been silent spectators with the DFI nominee directors unable or unwilling to carry out their monitoring functions. Since liberalization, however, serious efforts have been directed at overhauling the system with the SEBI instituting the Clause 49 of the Listing Agreements dealing with CG. In addition, the CG framework needs to be strengthened, implemented both in “letter as well as in right spirit,” and enforced vigorously to curb white-collar crimes.
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